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# Stake and Mission Presidency Guide: Switching to Mobile Temple Recommend

Members who desire to switch their current paper temple recommend to a mobile temple recommend should contact a member of their bishopric or branch president.

For members renewing their temple recommend and requesting a mobile recommend, members of the stake or mission presidency will verify the mobile recommend format and activate the mobile recommend.

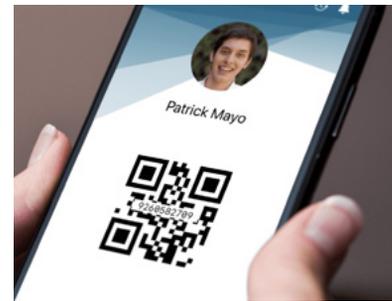
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## THINGS TO KNOW:

- A member may have either a mobile recommend or a paper recommend but not both at the same time.

## Technical Requirements:

- iOS 17.0 or newer
- Android 8.0 or newer
- Internet access for initial set up
- Member Tools application version 5.3 or newer
- Sign-in information for Member Tools application
- A **profile picture** of the member is uploaded to the Member Tools application and approved by a member of their bishopric or branch president



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When a member meets with the stake or mission presidency to renew their temple recommend and requests a mobile recommend:

- Complete all steps in Leader and Clerk Resources (LCR) for the renewal process.
- **Verify** bishopric member or branch president selected mobile recommend.

*If the printed format was selected, you will not be able to switch the recommend to mobile. Complete the process for a printed recommend and direct the member back to their bishopric or branch president to switch to a mobile recommend.*

- Click **Activate Temple Recommend**.
- Read the instructions in the pop-up window to help the member access their mobile recommend in the Member Tools application.

